

1068 TRAINING

Focus on Supervision, Resident's Rights and Quality Improvement

Presented by

NC Division of Health Service Regulation Adult Care Licensure Section



Target Audience

This training is designed for all staff of adult care homes, staff of county departments of social services involved in the survey process of adult care homes, and staff from the Adult Care Licensure Section.

CEUs

3.5 CEUs will be awarded for FULL ATTENDANCE 9:00am-1:00pm. Partial CEUs will NOT be awarded.

Objectives

At the end of this training, each participant will demonstrate a better understanding of:

- Responsibilities outlined in the Supervision rule, regarding problem behaviors, including wandering and smoking.
- Observation, interview, and record review to assess the above services provided to residents.
- Effective interventions to improve the quality of services provided to meet the resident's needs. (Developing a Quality Assurance program Star Rating)

Agenda

This training is designed to provide information and discussion on the Residents' Rights, the Supervision rule regarding problem behaviors, including wandering and smoking, and the development of a QI program. It will also include how to use effective strategies to improve care and services to these residents.

9:00 - 9:15 AM	Welcome
9:15 - 11:00 AM	Supervision
11:00 - 11:15 AM	Break
11:15 - 12:00 PM	Supervision
12:00 - :12:45 PM	Benefits of developing a QA program. Star Rating
12:45 - 1:00PM	Wrap up & Certificates

REGISTRATION FORM

SIGN UP FOR:	LOCATION	DATE
_____	Fayetteville Fayetteville State University Business & Economics Bldg - Shaw Auditorium Grace Black Circle	September 3, 2009
_____	Asheville Mountain AHEC Lecture Hall 501 Biltmore Avenue	September 4, 2009
_____	Morganton Western Piedmont Community College Moore Hall Bldg. - Leviton Auditorium 101 Burkemont Avenue	September 16, 2009
_____	New Bern Craven Community College Orringer Hall 800 College Ct.	September 29, 2009
_____	Williamston Martin Community College Auditorium 1161 Kehukee Park Road	September 30, 2009
_____	Asheboro Randolph Community College LRC Auditorium 629 Industrial Park Drive	October 2, 2009

Please register via email to debra.price@ncmail.net with the following information:

NAME _____

FACILITY NAME _____

COUNTY _____

EMAIL ADDRESS _____

ALL TRAINING MATERIAL WILL BE SENT TO YOU VIA EMAIL FOR YOU TO PRINT AND BRING WITH YOU TO THE TRAINING

Please note

*****Due to the anticipated popularity of the training, please limit the number of participants from each facility to 4.***

*****Do not bring children or residents to the training.***

*****Do dress in layers, meeting rooms are often cool and temperature cannot be adjusted.***